CERTIFICATE

This is to certify that MOHAMMED SHOAIB I Y, Reg No. B1810816 is bona-fide student of SRI BHAGAWAN MAHAVEER JAIN COLLEGE, K.G.F and has carried out project entitled "A STUDY ON CUSTOMER SATISFACTION TOWARDS BANKING SERVICES WITH SPECIAL REFERENCE TO INDUSIND BANK" under my guidance. This project report has been submitted during the academic year 2020-2021 in partial fulfillment of the requirements of degree in Bachelor of Business Administration of Bengaluru North University.

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