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**Second Semester B.B.A. Degree Examination,
September/October 2021**

(CBCS Scheme)

Business Administration

Paper 2.5 – ORGANISATIONAL BEHAVIOUR

Time : 3 Hours]

[Max. Marks : 70

Instructions to Candidates : Answers should be written in English only.

SECTION – A

Answer any **FIVE** of the following sub-questions. Each sub-question carries **2** marks : **(5 × 2 = 10)**

1. (a) What is Attitude?
- (b) Give the meaning of Motivation.
- (c) What is Group Norms?
- (d) What do you mean by Personality?
- (e) Mention two characteristics of a good Leader.
- (f) Give the meaning of Training.
- (g) What is organisational change?



SECTION – B

Answer any **THREE** of the following questions. Each question carries **6** marks : **(3 × 6 = 18)**

2. Explain the applications of Organisation Behaviour in Management.
3. Explain the types of Groups.
4. Explain the characteristics of a learning organization.
5. Briefly explain the types of Change.
6. Discuss the importance of Perception.

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SECTION - C

Answer any **THREE** of the following. Each question carries **14** marks :

(3 × 14 = 42)

7. Explain how can attitudes be changed.
8. What is behaviour modification? Discuss the steps involved in behaviour modification.
9. Define Resistance to change and suggest strategies to overcome resistance to change.
10. What is organizational development? Explain the different types of OD interventions.
11. Write short notes on :
 - (a) Emerging issues in OB
 - (b) Inter-personal conflict
 - (c) Group-thinking

